

TRADE MARKS ACT 1994

**IN THE MATTER OF APPLICATION No 2360950
BY O2 LIMITED
TO REGISTER A TRADE MARK
IN CLASSES 9, 16, 38, 41 AND 45**

BACKGROUND

1. On 15th April 2004 O2 Limited of Wellington Street, Slough, Berkshire, SL1 1YP applied under the Trade Marks Act 1994 for registration of the following trade mark in classes 9, 16, 38, 41 and 45.



2. The goods and services for which registration are sought are:

Class 09

Apparatus for the transmission of sound and image; telecommunications apparatus; mobile telecommunication apparatus; mobile telecommunications handsets; computer hardware; computer software; computer software downloadable from the Internet; PDA's (Personal Digital Assistants), pocket PC's, mobile telephones, laptop computers; telecommunications network apparatus; drivers software for telecommunications networks and for telecommunications apparatus; computer software onto CD Rom, SD-Card, parts and fittings for all the aforesaid goods; downloadable electronic publications; downloadable electronic tariffs; downloadable electronic tariffs relating to telecommunications.

Class 16

Printed matter; printed tariffs; printed tariffs relating to telecommunication services.

Class 38

Telecommunications services; mobile telecommunications services; telecommunications portal services; Internet portal services; mobile telecommunications network services; Internet access services; application services provision; email and text messaging service, support services relating to telecommunication networks and apparatus; monitoring services relating to telecommunications networks and apparatus; information and advisory services relating to the aforesaid.

Class 41

Education; providing of training; entertainment; interactive entertainment services; electronic games services provided by means of any communications network; entertainment and information services provided by means of telecommunication networks; sporting and cultural activities; provision of news information; information and advisory services relating to the aforesaid.

Class 45

Personal and social services rendered by others to meet the needs of individuals; security services for the protection of property and individuals; dating services; on-line dating services; information and advisory services relating to the aforesaid.

3. Objection has been taken to the mark in classes 9, 38 and 41 under Section 3(1)(b) and (c) of the Act because the mark consists of a device of two speech bubbles, being a sign which would not be seen as a trade mark as it is devoid of any distinctive character. Also the image is used commonly as a sign to indicate interactive speech.

4. Objection was also taken to the specification in Class 45. This objection was taken under Section 3(6) of the Act and Rule 8 of the Trade Mark Rules 2000 in respect of the following services:

“Personal and social services rendered by others to meet the needs of individuals”.

5. The examination report advised that in order to overcome this objection the services should be listed by name and restricted, or documents or other information supplied to show that the list accurately describes the range of services for which the mark is used.

6. A hearing was held on 30th September 2005 at which the applicant was represented by Mr Stobbs of Boulton Wade Tennant, their trade mark attorney. Following the hearing the objection under Section 3(1)(b) and (c) of the Act was maintained.

7. I am now asked under Section 76 of the Act and Rule 62(2) of the Trade Mark Rules 2000 to state in writing the grounds of my decision and the materials used in arriving at it.

8. No evidence has been put before me. I have, therefore, only the prima facie case to consider.

The Law

9. Section 3(1)(b) and (c) of the Act reads as follows:

“3.-(1) The following shall not be registered-

(b) trade marks which are devoid of any distinctive character,

(c) trade marks which consist exclusively of signs or indications which may serve, in trade, to designate the kind, quality, quantity, intended purpose, value, geographical origin, the time of production of goods or of rendering of services, or other characteristics of goods or services.”

The case for registration

10. At the hearing Mr Stobbs raised his concerns that the objection appears to have been raised simply because the mark is an icon found on the screens of mobile phones and computers etc. Mr Stobbs stressed that whereas some icons may well be generic others are clearly trade marks. I fully agreed that icons may be generic or totally distinctive and assured him that this application had been examined independently from other icons and judged as an independent mark in relation to the goods and services applied for.

11. The trade mark in question is a representation of two speech bubbles. One is larger than the other and their separation gives the appearance that the smaller bubble overlaps the larger bubble. Both speech bubbles are represented in the colour blue with what appears to be a black line on their perimeters. At the hearing Mr Stobbs stressed that the representation of two overlapping speech bubbles is distinctive in relation to the goods and services applied for. Mr Stobbs also advised me that this mark is represented in the colour blue which is the corporate colour of the applicant. (Although the applicant has claimed the colour blue as an element of this mark it appears that the mark consist of two colours. While the majority of the mark is indeed blue the outline of the speech bubbles appears to be black in colour).

12. In correspondence after the hearing Mr Stobbs again argued for the objection to be waived. In his letter of 21st December 2005 he said:

“We spent a long time discussing these matters, as you know, and I made it very clear that it is impossible for a device of this sort to be “descriptive”. These devices are not inherently descriptive of anything. It is arguable, and I agree borderline, that they may be considered devoid of distinctive character because third parties have adopted similar devices to refer to generic services. However, that does not make the device(s) “descriptive.” ”

Decision – Section 3(1)(c)

13. In a judgement issued by the European Court of Justice on 23 October 2003, *Wm. Wrigley Jr. Company v. Office for Harmonisation in the Internal Market (Trade Marks and Designs) (OHIM)*, Case - 191/01 P, (the DOUBLEMINT case), the Court gives guidance on the scope and purpose of Article 7(1)(c) of the Community Trade Mark Regulation (equivalent to Section 3(1)(c) of the Trade Marks Act). Paragraphs 28 - 32 of the judgement are reproduced below:

- “28. Under Article 4 of Regulation No 40/94, a Community trade mark may consist of signs capable of being represented graphically, provided that they are capable of distinguishing the goods or services of one undertaking from those of other undertakings.
29. Article 7(1)(c) of Regulation No 40/94 provides that trade marks which consist exclusively of signs or indications which may serve, in trade, to designate the kind, quality, quantity, intended purpose, value, geographic origin, time of production of the goods or of rendering of the service, or other characteristics of the goods or service are not to be registered.
30. Accordingly, signs and indications which may serve in trade to designate the characteristics of the goods or service in respect of which registration is sought are, by virtue of Regulation No 40/94, deemed incapable, by their very nature, of fulfilling the indication-of-origin function of the trade mark, without prejudice to the possibility of their acquiring distinctive character through use under article 7(3) of Regulation No 40/94.
31. By prohibiting the registration as Community trade marks of such signs and indications, Article 7(1)(c) of Regulation No 40/94 pursues an aim which is in the public interest, namely that descriptive signs or indications relating to the characteristics of goods or services in respect of which registration is sought may be freely used by all. That provision accordingly prevents such signs and indications from being reserved to one undertaking alone because they have been registered as trade marks (see, inter alia, in relation to the identical provisions of article 3(1)(c) of First Council Directive 89/104/EEC of 21 December 1988 to approximate the laws of Member States relating to trade marks (OJ 1989 L 40, p. 1), *Windsurfing Chiemsee*, paragraph 25, and Joined Cases C-53/01 to C-55/01 *Linde and Others* [2003] ECR I-0000, paragraph 73).
32. In order for OHIM to refuse to register a trade mark under Article 7(1)(c) of Regulation No 40/94, it is not necessary that the signs and indications composing the mark that are referred to in that article actually be in use at the time of the application for registration in a way that is descriptive of goods or services such as those in relation to which the application is filed, or of characteristics of those goods or

services. It is sufficient, as the wording of that provision itself indicates, that such signs and indications could be used for such purposes. A sign must therefore be refused registration under that provision if at least one of its possible meanings designates a characteristic of the goods or services concerned.”

14. Section 3(1)(c) of the Act excludes signs which may serve, in trade, to designate the kind of goods or services or other characteristics of goods or services. It follows that in order to decide this issue it must first be determined whether the mark designates a characteristic of the goods and services in question. As I have indicated at Paragraph 10 of this decision Mr Stobbs is of the view that “it is impossible for a device of this sort to be descriptive”. I do not accept this submission because I can see no reason why it is considered impossible for a particular type of sign to be descriptive of the goods and services applied for. I consider my view to be supported by the decision of the High Court of Justice in the appeal by Dyson Limited against a decision of the Registrar [2003] EWHC 1062 (Ch). In this case The Honourable Justice Patten confirmed that the application to register a clear bin for vacuum cleaners was caught by the provisions of Section 3(1)(c) of the Act. I consider this to be a clear authority for the proposition that a functional non-verbal sign may be excluded under Section 3(1)(c) of the Act.

15. Furthermore, it is now well established that the matter must be determined by reference to the likely reaction of an average consumer of the goods and services in question, who is deemed to be reasonably well informed, reasonably observant and circumspect. In relation to these goods and services I consider the average consumer to be the general public and organisations of varying sizes. I accept that some of the goods and services in question may be considered to be relatively sophisticated which will be purchased with a degree of care.

16. The purchasers, and potential purchasers, of the goods and services in question purchase them because they satisfy their own personal requirements regarding the specification they offer. In relation to phones and telecommunication services and supporting goods and goods or services for these goods and services such as downloadable electronic tariffs, the mark simply designates the kind of services. In relation to computers, laptops, other electronic communication devices, Internet application services, interactive entertainment, education and training services, news services and information services, Internet access services, e-mail and text messaging and monitoring services the mark would signify that these services can communicate with or be accessed via a mobile phone, which is a characteristic of such goods and services. In the case of drivers and software for phones, the mark designates the intended purpose of the goods.

17. Mr Stobbs has sought to persuade me that the use of two speech bubbles arranged in this particular way are distinctive of the goods and services for which registration is sought in classes 9, 38, 41 and 45. The device of two speech bubbles does possess an abstract quality. It is not a particularly clearly defined representation of two speech bubbles, but in my view it will be perceived as a representation of speech bubbles by the relevant consumer. The mark as represented on the form of application has an abstract quality because it is lacking in detail. This is partly because of the size it has

been reduced to on the form: 12 x 8mm. In any event, as Mr Stobbs appears to acknowledge, it is the sort of abstraction common to many screen icons on electronic apparatus and web site interfaces. In relation to these goods and services I do not accept that this particular representation of two overlapping speech bubbles will be perceived by the relevant consumer as anything other than an indication that chat services, chat room services and/or text messaging services or facilities are available for selection from phones, laptop computers and other telecommunication apparatus. The fact that this particular trade mark is represented in the colours blue and black does not persuade me that this by itself bestows distinctive character on the mark to the extent that it becomes capable of performing the function of a trade mark. In order to achieve that the sign must guarantee that the goods and services originate from a single and no other undertaking.

18. The relevant consumer of such goods and services would therefore, in my view, perceive this mark as no more than an indication that chat room services and/or text messaging services are offered as one of the features available, either on the goods themselves or as part of the service package.

19. Mr Stobbs referred me to the fuzzy appearance of the sign but it appears that this only occurs when the sign is enlarged when photocopied or otherwise represented in an enlarged form. The mark filed on the form of application is small in size and I note that on this representation the fuzzy appearance does not appear to exist. The fact that this particular trade mark is represented in the colour blue does not persuade me that this by itself bestows distinctive character on the mark to the extent that it becomes capable of performing the function of a trade mark. These colours as applied to this mark do not alter my conclusion that the objection taken under Section 3(1)(c) of the Act is correct. In my view there is nothing striking or unusual about this combination which would be capable of denoting trade source.

20. If the mark was used as an icon on the screen of a mobile phone, computer, laptop or other communication device the sole function of this mark would be perceived by the relevant consumer as being to allow the user to identify the facilities designated by the design of the icon. Such uses of this mark are examples of normal and fair use of the mark in relation to the goods and services for which registration is refused. In other such uses, such as on packaging or promotional material, the significance of the mark as a descriptive sign would still be apparent to the average consumer. While I accept that some icons appearing on screens may be there in order to identify the service provider, and I also accept that some may be successful in such a function, it remains my view that this sign does not perform such a function whether it is used on a screen or otherwise.

21. Consequently, I have concluded that the mark applied for consists exclusively of a sign which may serve in trade to designate a characteristic of the goods and services in classes 9, 38, and 41 and is debarred from registration under Section 3(1)(c) of the Act.

22. Although no objection was raised against the goods and services contained in the specifications in classes 16 and 45 I consider this mark to be descriptive of printed tariffs in Class 16 and live dating services in Class 45 and a further objection to these goods and services will be raised subject to the outcome of this appeal.

Decision – Section 3(1)(b)

23. Having found that this mark is to be excluded from registration by Section 3(1)(c) of the Act, that effectively ends the matter, but in case I am found to be wrong in this decision, I will go on to determine the matter under section 3(1)(b) of the Act.

24. The approach to be adopted when considering the issue of distinctiveness under Section 3(1)(b) of the Act has recently been summarised by the European Court of Justice in paragraphs 37, 39 to 41 and 47 of its Judgment in *Joined Cases C-53/01 to C-55/01 Linde AG, Windward Industries Inc and Rado Uhren AG* (8th April 2003) in the following terms:

- “37. It is to be noted at the outset that Article 2 of the Directive provides that any sign may constitute a trade mark provided that it is, first, capable of being represented graphically and, second, capable of distinguishing the goods or services of one undertaking from those of other undertakings.
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39. Next, pursuant to the rule in Article 3(1)(b) of the Directive, trade marks which are devoid of distinctive character are not to be registered or if registered are liable to be declared invalid.
40. For a mark to possess distinctive character within the meaning of that provision it must serve to identify the product in respect of which registration is applied for as originating from a particular undertaking, and thus to distinguish that product from products of other undertakings (see *Philips*, paragraph 35).
41. In addition, a trade mark’s distinctiveness must be assessed by reference to, first, the goods or services in respect of which registration is sought and, second, the perception of the relevant persons, namely the consumers of the goods or services. According to the Court’s case-law, that means the presumed expectations of an average consumer of the category of goods or services in question, who is reasonably well informed and reasonably observant and *circumspect* (see *Case C-210/96 Gut Springenheide and Tusky* [1998] ECR I-4657, paragraph 31, and *Philips*, paragraph 63).
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47. As paragraph 40 of this judgment makes clear, distinctive character means, for all trade marks, that the mark must be capable of identifying the product as originating from a particular undertaking, and thus distinguishing it from those of other undertakings.”

25. I am not persuaded that this trade mark, which consists of a combination of two separate elements, is sufficient, in terms of bestowing distinctive character on the sign as a whole in respect of the goods and services identified in classes 9, 38, and 41 to conclude that it would serve, in trade, to distinguish the goods and services of the

applicant from those of other traders.

26. In my view the mark applied for will not be identified as a trade mark without first educating the public that it is a trade mark. I therefore conclude that for the same reasons that the mark applied for is debarred from registration by Section 3(1)(c) of the Act, it is also devoid of any distinctive character and is thus excluded from prima facie acceptance under Section 3(1)(b) of the Act.

The claim to the colour blue as an element of the mark

27. At the hearing Mr Stobbs advised me that this particular shade of blue is the corporate colour of the applicant. Mr Stobbs further indicated that there are few providers of these particular goods and services and that each makes prominent use of their own colour. At the hearing Mr Stobbs requested that should the objection against this application be maintained further time should be allowed for the applicant to file evidence that this particular colour applied to this particular device is distinctive of the applicant and will be so perceived by the relevant consumer. Further time was allowed for this but no evidence has been filed in support of this submission.

28. Screens on modern mobile phones, laptops, computers and other communication devices are full of colour. They display numerous icons in a wide variety of colour. Without evidence which successfully demonstrates that the consumers of such goods and services place reliance on this mark in this particular colour blue to designate the goods and services of a single undertaking, I do not consider that it converts the trade mark applied for from a descriptive and non-distinctive sign into one which satisfies the requirements of Sections 3(1)(b) and (c) of the Act.

Objection to services in Class 45

29. The objection Under Section 3(6) of the Act and Rule 8 of the Trade Mark Rules 2000 was taken against the following services:

“Personal and social services rendered by others to meet the needs of individuals”.

30. Section 3(6) of the Act states that:

“(6) A trade mark shall not be registered if or to the extent that the application is made in bad faith.”

31. Rule 8(2) states that:

“(2) Every application shall specify the class in schedule 3 to which it relates and shall list the goods or services appropriate to that class.”

32. I also note the guidance provided by the Trade Marks Registry Work Manual Chapter 5 Classification which was published in September 2004. At paragraph 5.2.43 (page 63) the following guidance is issued:

“5.2.43 Personal and social services rendered by others to meet the needs of individuals

This is part of the class heading of Class 45 and attracts a Section 3(6)/Rule 8 objection because it is too vague and/or broad in scope.”

33. The objection is taken under Section 3(6) of the Act and Rule 8(2) of the Trade Marks Rules 2000 because this part of the specification in Class 45 does not consist of a list of services but does consist of vague wording which does not define the services with sufficient precision. I have concluded that the application does not meet the requirements of Rule 8 because these services, without more, are not a list of definable services.

34. I am aware that Rule 8(2) was amended by the Trade Marks (Amendment) Rules 2004. Rule 4 of the rules states:

“4. In rule 8 (application may relate to more than one class and shall specify the class) for paragraphs (2) and (3) there shall be substituted-

“(2) Every application shall specify-

- (a) the class in schedule 4 to which it relates; and
- (b) the goods or services which are appropriate to the class and they shall be described in such a way as to indicate clearly the nature of those goods or services and to allow them to be classified in the classes in Schedule 4.

(3) If the application relates to more than one class in Schedule 4 the specification contained in it shall set out the classes in consecutive numerical order and the specification of the goods or services shall be grouped accordingly.”.

35. The Explanatory Note relating to the Trade Marks (Amendment) Rules 2004 states:

“These Rules amend the Trade Marks Rules 2000 (SI 2000/136 (“the 2000 Rules”)

.....

“Rule 4 amends rule 8 of the 2000 Rules. This amendment makes it clear that the description of the goods and services to which the application relates must be worded in a clear fashion.”

36. I am aware that these amended rules came into force on 5th May 2004, which is later than the date this application was made, but in my view they simply make express a requirement that was always implicit – that a list of services must be clearly understandable.

Bona fide intention to use mark on all goods and services applied for-

37. It is clear from statements made at the hearing and in correspondence that Mr Stobbs has confirmed that the mark applied for is an icon which appears on computer screens, laptop screens, mobile phones and screens for other communication devices. However, the specifications applied for appear to be much wider than the goods and services for which this mark is intended to be used. By way of example the specification in Class 9 covers all telecommunication apparatus and all apparatus for the transmission of sound and images and in Class 16 all printed matter. The specification in Class 38 covers all telecommunication services and all Internet portal services and class 41 covers all education, training and entertainment services. I raise this point as an issue which may need to be considered further in the event of a successful appeal against my decision.

Conclusion

38. In this decision I have considered all of the documents filed by the applicant and all of the arguments submitted to me in relation to this application and, for the reasons given, it is refused under the terms of Section 37(4) of the Act because it fails to qualify under Section 3(1)(b) and (c) and Section 3(6) of the Act.

Dated this 22nd day of June 2006

A J PIKE
For the registrar
The Comptroller-General